



WINDOW CLEANING RESIDENTIAL



WINDOW CLEANING OF RESIDENTIAL BLOCKS

At Ottimo, we specialise in contract window cleaning of residential leasehold properties across England and Wales. We are fast becoming one of the leading contract window cleaners, offering a service few can match.



With a clientele ranging from Property Managing Agents to Residential Management Companies, and buildings ranging from apartment blocks to Grade II listed converted houses, we are recognised as the professionals within the contract window cleaning industry.



Using the latest highly effective but safe techniques, Ottimo provides a professional and cost effective contract window cleaning service tailored to your requirements.



As a client of Ottimo, you will benefit from:

- Skilled and experienced Supervisor on site at all times
- Regular meetings with clients to discuss continued service level
- Personal Digital Assistants in every vehicle for instant detailed reporting
- Trackers on all vehicles
- Log sheets provided on all sites so you know what we have done and when
- Customer Service Centre able to immediately deal with issues
- Detailed specifications and quotes tailored to each development
- All staff wear uniforms and carry ID cards
- All vehicles are liveried so you know when they are on site

Working their way around the building, our uniformed, fully experienced staff will clean to the highest of standards in accordance with the specification agreed with you and causing minimal disruption to the residents.

Each team includes an experienced Supervisor who will prepare a detailed report on each visit which is passed back to our office team for review and any action required.

For the benefit of both our staff and customers, we carry full Employers and Public Liability insurance. Keeping up with the latest Health and Safety regulations, our Regional Service Managers regularly update and train all our staff as well as inspect all properties to ensure quality control and excellent results are achieved at all times.





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Using Ionic Systems 'Reach and Wash' system, our window cleaners are able to clean windows from the safety of the ground using long reaching poles. A soft-bristled brush is used to scrub the dirt off the glass, while jets of hot pure water rinse the window. The hot purified water not only cleans the dirt off more effectively than cold water, but it also dries to a spot-free finish as it contains no impurities.



THE BENEFITS



- Reach and wash systems clean more efficiently and faster than conventional methods
- Windows, atria, conservatories, panelling, canopies, fascias, gutters and signs can be cleaned to a spot-free finish
- Operators work from the safety of the ground, which eliminates the need for ladders and high access equipment
- Previously inaccessible windows can be reached with ease
- Environmentally friendly – no detergents or chemicals are used
- Easily reaches over lawns, flowerbeds and shrubs
- No detergent residue means windows stay cleaner for longer
- Frames are cleaned at the same time as glass
- Reduces disturbance and maintains upper floor privacy
- New European laws make working at height illegal if there is a viable alternative, so using a Reach and Wash system allows window cleaners to comply with Health & Safety regulations

GENERAL SPECIFICATION USING THE HOT PURE WATER REACH AND WASH SYSTEM

- Wash down external window glazing and frames (communal only / apartment only/ communal & apartment)
- Wash down external door glazing, frame and canopy
- Wash down fascias and guttering
- Wash down external signage

Ottimo provide all the necessary equipment and solutions and where possible use products that are environmentally friendly and bio-degradable.

